

Club Car

SERVICE
SOLUTIONS

IS YOUR FLEET AT ITS BEST?

CMAA estimates that most golf car fleets are operating at 15% below optimal efficiency—a statistic that can cost a course up to \$124,000 over a four-year lease, shorten vehicle warranties and impact a course's reputation. But there's a solution.

LET US HANDLE THE MAINTENANCE

You're busy with hundreds of tasks. Club Car Service Solutions takes fleet maintenance (and detailed record-keeping) off your to-do list, saving you unnecessary costs, helping prevent slowed pace of play and minimizing the risk of accidents.



“Having Club Car maintain our fleet is a huge relief for us. The confidence of knowing that the cars are kept in safe, working order makes us feel like our customers and employees are provided with the safest vehicles possible. The relationship we've created with our fleet technician is key to controlling the expensive task of maintaining our entire fleet.”

– Geoff Cram, PGA

Club Manager-Director of Golf | Arroyo Trabuco Golf Club

DISCOVER THE BENEFITS

- Reduced costs
- Increased utilization and revenue
- Extended warranty life
- Cars operating at maximum efficiency
- Reduced liability
- High-quality service
- Detailed service records
- Stabilized pace of play
- More crew time for other tasks



CLUB CAR FLEETCARE SERVICE - STANDARD BENEFITS

- Detailed service records are maintained for every car.
- All warranty repairs and down cars are responded to within 72 hours.
- Factory direct tech, fully stocked with inventory parts and ability to perform 98% of repairs on-site.
- Majority of problems can be identified and addressed before they become a problem on the course.
- Detailed scope of work that meets or exceeds the manufacturer's recommendations is performed on every car so they perform the same on the last day as they did on the first.



ANNUAL SERVICE AGREEMENT

- **TIRES** - Annually check air pressure. (Course will be responsible for checking air pressure the remainder of the year)
- **FRONT END** - Annually inspect ball joints, wheel bearings, bushings, alignment, springs, and shocks. Correct and adjust as needed.
- **LUBRICATION** - Annually lubricate all fittings, cables, brake components, pedal groups, and linkages.
- **DIFFERENTIAL** - Annually check for leaks and damage to drive unit.
- **BRAKES** - Annually inspect and adjust brakes, and perform annual brake service.

GASOLINE ONLY

- Annually check belts (adjust if needed), change oil, terminal connections, reverse buzzer, FNR switch.

ELECTRIC ONLY

- Annually check connections, wiring, terminal connections, single-point watering system, deionizer filter, reverse buzzer, FNR switch, nuts, and battery hold downs.
- **BATTERY CHARGER** - Annually visually inspect, check cable connections, breakers, and lubricate receptacle with WD-40.

SEMI-ANNUAL SERVICE AGREEMENT

- **TIRES** - Semi-annually check air pressure. (Course will be responsible for checking air pressure the remainder of the year)
- **FRONT END** - Semi-annually inspect ball joints, wheel bearings, bushings, alignment, springs, and shocks. Correct and adjust as needed.
- **LUBRICATION** - Semi-annually lubricate all fittings, cables, brake components, pedal groups, and linkages.
- **DIFFERENTIAL** - Semi-annually check for leaks and damage to drive unit.
- **BRAKES** - Semi-annually inspect and adjust brakes, and perform annual brake service.

GASOLINE ONLY

- Semi-annually check belts (adjust if needed), terminal connections, reverse buzzer, FNR switch. Annually change oil.

ELECTRIC ONLY

- Semi-annually check connections, wiring, terminal connections, single-point watering system, deionizer filter, reverse buzzer, FNR switch, nuts, and battery hold downs.
- **BATTERY CHARGER** - Semi-annually visually inspect, check cable connections, breakers, and lubricate receptacle with WD-40.

WAC - WATER, AIR, & CURSORY INSPECTION

A technician will be on-site twice a month and will complete the scope of work on one-half of the fleet each visit:

ELECTRIC ONLY

- **TIRES** - All tires will be checked and inflated to the proper pressure.
- **BATTERIES** - All batteries will be inspected and watered to the appropriated level.
- A cursory inspection of the vehicle will be completed to identify any noticeable issues.
- No Trip Charges on Billable Repairs.