

URGENT SAFETY ALERT

CLUB CAR 2007 DS GOLF CARS, HOSPITALITY, UTILITY & TRANSPORT VEHICLES AND ROUGH-TERRAIN VEHICLES

Dear Club Car Customer:

Club Car, Inc., in cooperation with the U. S. Consumer Product Safety Commission, is notifying all owners and operators of 2007 model year DS golf cars and small wheeled utility products of a risk of steering gear breakage in certain units. This problem, if not corrected, could present a potential risk of unexpected loss of steering; thus, Club Car is undertaking a voluntary replacement of the steering gear assemblies with certain manufacturing date codes in a small percentage of 2007 model year vehicles.

In an abundance of caution, Club Car, in conjunction with its dealers and distributors, has initiated a field campaign to inspect and replace the steering gear assemblies in the affected vehicles. The inspection and repair will be done free of charge.

This letter is to provide the information you will need to identify the affected vehicles and the actions you should take to ensure that any problem with the steering gear assembly in your vehicle is repaired expeditiously.

Which vehicles are affected?

- Certain 2007 DS model golf cars, hospitality, utility & transport and rough terrain vehicles. A full listing of affected models and serial numbers is attached. Precedent model golf cars **are not** affected.

What is the problem?

- Improper hardening of the metal steering rack inside the steering gear assembly that could result in breakage.
- This problem appears to be preceded by an increased effort required to turn the steering wheel. Continued operation of the vehicle could result in the inability to turn the steering wheel.

Immediate actions to be taken for affected vehicles:

- Our records indicate that you are the current owner of a 2007 DS model golf car, hospitality, utility & transport or rough terrain vehicle or vehicles.

STEP 1:

- Determine whether the serial number(s) of your 2007 DS model golf car, hospitality, utility & transport or rough terrain vehicle or vehicles are on the list of potentially affected vehicles in Table 1. The serial number is located on a decal just above and to the right of the accelerator pedal. The serial number consists of a two-letter prefix followed by a ten-digit number. The prefix and number must both match the model listings shown below for your vehicle to be affected.

TABLE 1

Golf Cars and Hospitality Vehicles



**DS Electric Golf Car
IQ System / PowerDrive System 48**

AQ
0727-774048 to 0745-833891



DS Gas Golf Car

AG
0736-808146 to 0745-833934



Café Express,

AF
0727-773061 to 0745-834015

Transportation and Utility Vehicles



Villager 4

FQ/TG
0739-818997 to 0742-825111



Villager 6, Villager 6 Plus

KG/QS
0726-770587 to 0745-835747



Villager 8

MG/QE
0726-770593 to 0745-834014



Limo

LB/LG/LJ
0740-818615 to 0744-835881



TransPorter 4

JS/JT/N/NG
0735-806335 to 0745-835496



TransPorter 6

JP/JQ
0736-809146 to 0744-832924



Carryall 1, Carryall Turf 1

FD/FG/HD/HG
0726-770586 to 0745-835740



**Carryall 2, Carryall 2 Plus,
Turf 2, Turf 2 Plus**

EG/PG/QB/QT/RG
0722-763465 to 0745-835918



Carryall 6, Carryall Turf 6

JR/JU/JV/N/NG
0726-770581 to 0745-836233



Carryall 232

XL/XM
0736-809132 to 0744-831682



Carryall 252, Turf 252

JK/JL
0735-807626 to 0744-834481



Lynx Hunting Vehicle

LX
0739-812334 to 0745-834983

Rough Terrain Vehicles



**Turf 2 XRT,
Carryall 2 XRT
XG/ZG**
0739-812451 to 0744-835055



**HUV4210, HUV4210-XP
HF/HH/HJ**
0735-807665 to 0745-836983



**XRT 800, XRT 810
XE/XF/XH/XJ/XS**
0735-803800 to 0745-834423



**XRT 900, Pioneer 900
AE/JM/XU**
0741-822090 to 0745-834419

Low Volume Models/Chassis

INDIO CHASSIS 48V IQ	CQ 0741-821553 TO CQ 0741821557
CUSTOM SOLUTIONS STANDARD CHASSIS	CS 0741-823765 (one vehicle)

STEP 2

- If you own a Club Car vehicle with a serial number that matches the lists in table 1, immediately contact your authorized Club Car dealer or call Club Car at **1-800-227-0739, ext. 3580** between 8 a.m. and 5 p.m. ET to arrange for an inspection of your vehicles.
- Not all vehicles listed in Table 1 will need to have their steering gear assemblies replaced. Only those steering gear assemblies that bear the following date codes are subject to this recall:

7C06C	7C10C	7C14C	7C17C	7C20C
7C07C	7C11C	7C15C	7C18C	7C21C
7C08C	7C12C	7C16C	7C19C	7C22C
7C09C	7C13C			

Club Car will schedule an immediate inspection of your potentially affected cars to determine whether the steering gear assemblies bear one of these date codes. If you would like to check yourself, the steering gear date code is found on the steering gear casting as shown below:



- If you own a 2007 DS model golf car, hospitality, utility & transport or rough terrain vehicle and there is a sudden and noticeable increase in steering effort, **DO NOT USE IT UNTIL THE STEERING GEAR ASSEMBLY IS REPLACED.**

If you are no longer in possession of the vehicle(s), please contact us at 1-800-227-0739 extension 3580 with any information you might have concerning their current location.

We have initiated these steps out of our concern for safety and continued satisfaction with Club Car products and regret any inconvenience this may cause. Your cooperation and patience in dealing with this important issue is appreciated.